



HYATT REGENCY®

COCONUT POINT RESORT & SPA

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2022 SAFETY GUIDELINES

The health and well being of our guests and colleagues remain a top priority as we continue navigating through the COVID 19 pandemic and the highly transmissible Delta Variant.

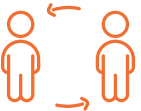
The following procedures and guidelines in partnership with the U.S. Centers for Disease Control and Prevention's (CDC), and American Hotel & Lodging Association (AHLA) have been updated to take immediate effect for ALL colleagues and guests which have been outlined below:

DISINFECTING & CLEANING



Disinfecting of high-touch surfaces in areas such as lobbies, guestrooms, restaurants, meeting/event space recreational areas, public restrooms, elevator buttons and employee areas. Our onsite Hygiene Manager team will be ensuring we are adhering to all operational guidelines and protocols.

SOCIAL DISTANCING



Social distancing will be required in all public areas and meeting space.

HYGIENE



Colleagues will be required to ensure proper hygiene practices including frequent hand washing, use of alcohol-based hand sanitizer, and gloves. There will also be hand sanitizer stations placed throughout the resort for all resort guests.

RESTAURANTS



Dining tables have been rearranged to ensure social distancing.

MEETINGS & EVENTS



Event capacities can be customized to allow proper social distancing. Meeting room layouts will be tailored to each event in order to ensure distancing and a quality experience. Increased social distancing is also available with Encore's Meet SAFE program that incorporates multi-room broadcast communication and multi-room/multi-venue networked communication. These designs will incorporate physical distancing measures that align with CDC and American Hotel & Lodging Association (AHLA) guidelines.

ARRIVAL EXPERIENCE

Self parking is suggested, however Valet is available for resort guests. You will also have the option for key-less entry by using your World Of Hyatt app for World of Hyatt members.



FACE MASKS

In light of the U.S. Centers for Disease Control and Prevention's (CDC) updated face coverings guidance for fully vaccinated people, which was issued on Tuesday, July 27, and guidance recently published by American Hotel & Lodging Association (AHLA), Face masks are recommended for all guests and vendors throughout the public areas of the resort, including lobbies, elevators, hallways and meeting/ event space. Face masks are also required for all colleagues indoors. Face Masks are NOT required outdoors.



GUESTROOM

Each guestroom will be cleaned with CDC approved disinfectants with further guidance from our partners at EcoLab. You can also Opt-In to have your room refreshed during your stay by simply scheduling it at check in. You can also simply dial "0" for contactless room delivery for any additional needs you may have including extra towels, garbage removal, etc.



RECREATIONAL AREAS

Pool lounge chairs and pool floats are disinfected between use. Beach access has been reduced and reservations are required. Our boat, travelling to and from the beach, will also be sanitized before and after each trip. Raptor Bay Golf Course has additional sanitation procedures in place including disinfecting golf carts and rented golf clubs after each use, staggered tee times to ensure social distancing and touchless payment.

